

100

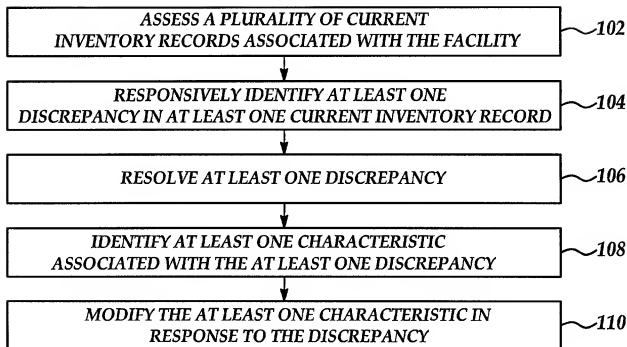


Figure 1

300

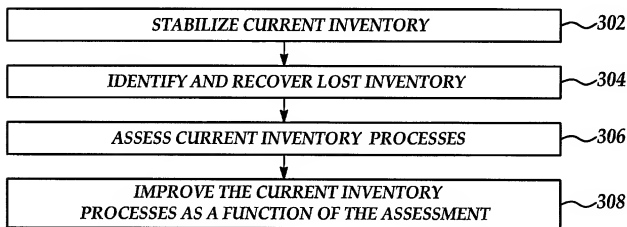


Figure 3

200

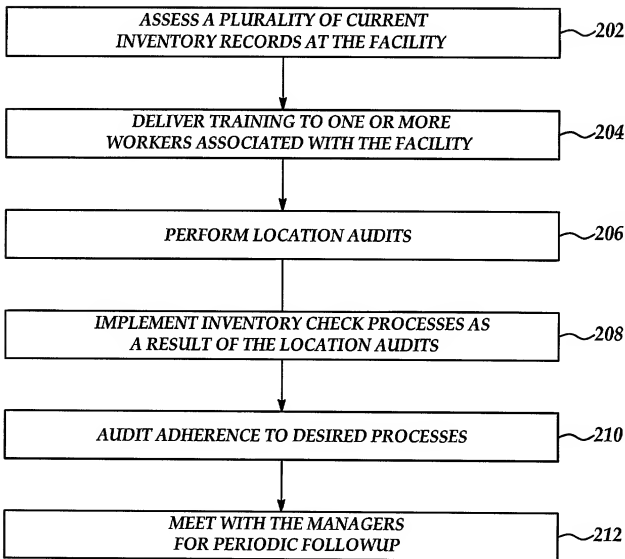


Figure 2

Definition of Projects and Phases FUNCTION	Activity	
	ACTIONS	
	Provide Location Audits if Needed	~ A
<u>Phase I / Facility Stabilization</u>	Perform an Inventory Analysis (e.g., using a process such as a statistical test count)	~ B
	Communicate process to facility management and provide associated awareness training where appropriate	~ C
	Review inventory analysis (including location audits if performed) with facility management	~ D
	Develop a plan to perform functions associated with identified issues, e.g., vagrant stock, grief resolution etc	~ E
	Assign responsibilities for the implementation of the plan	~ F
	Implement a revised role of identified job functions (e.g., stock counter coordinator, inventory counter)	~ G
	Explain performance metrics to be used	~ H
	Establish and explain supervisor procedures	~ I
	Establish modified (or new) warehouse procedures	~ J
	Perform another inventory analysis (e.g., a second statistical test count and location audit if appropriate)	~ K
	Review inventory analysis to ensure facility is stabilized	~ L
	Develop a communication link between client and consultants to manage/ coordinate ongoing activities	~ M

402 ~ 400 ~ 404 Figure 4

<i>Definition of Projects and Phases</i>	
FUNCTION	ACTIONS
<u>Phase II Historical Inventory Recovery Process</u>	Initiate new/modified counting procedures, which are performed, in part, based upon inventory exceptions
	Implement a statistical test count program
	Implement performance metrics
	Implement inventory reconciliation processes
	Perform on-going statistical test counts
	Begin Inventory recovery
	Review statistical test count results
	Perform adjustments where appropriate and report accordingly
	Review facility progress based upon performance metrics (e-g., review results of statistical test count and adjustments)

Figure 5

<i>Definition of Projects and Phases</i>	
FUNCTION	ACTIONS
<u>Phase 3 Review Processes and Provide Recommendations</u>	Review current processes (e.g., reconciliation process, receiving process, shipping process, claims process, transfer processes, grief resolution process etc.) and provide change recommendations
	Educate/Train clients on new processes (roles and responsibilities)
	Implement/Modify processes where appropriate

Figure 6